

## Wembley play-off final ticket information – Exeter City Football Club

Exeter City is pleased to confirm ticket information to supporters for the Sky Bet League Two Play-Off Final at Wembley Stadium later this month.

Following their Semi-Final victory over Lincoln City, the Grecians will face Coventry or Notts County in the Final on Monday 28<sup>th</sup> May (3pm) in a bid to reach League One.

Exeter will be allocated an initial 20,000 tickets for the East End of Wembley Stadium.

Pricing categories at Wembley Stadium are split into five sections and there are concession rates for Senior Citizens (anyone born before 1<sup>st</sup> January 1954), Young Adults (17 to 21) and children aged 16 and under.

### ADULT PRICES

**Category 1** - £60 Adults, £45 Young Adult, £30 Concessions

**Category 2** - £48 Adults, £36 Young Adult, £24 Concessions

**Category 3** - £44 Adults, £33 Young Adult, £22 Concessions

**Category 4** - £38 Adults, £28.50 Young Adult, £19 Concessions

**Category 5** - £32 Adults, £24 Young Adult, £16 Concessions

**Category 6** - £26 Adults, £19.50, £13 Concessions

The price categories will be sold on a first come first served basis and are subject to availability with no priority ticketing system in place.

Due to the anticipated high volumes the Club are using **Ticket Zone** to sell Play-Off Final tickets.

### HOW TO BUY

Tickets are **ONLY** available online from <https://ticketzone.queue-it.net/?c=ticketzone&e=tz1323> **OR** over the phone on **0844 248 1123** (calls cost 7p per min plus standard network charges, mobile rates may vary).

**There will be NO tickets available for sale in person at the Exeter City Ticket Office for this match.**

Due to the anticipated demand the Club and Ticket Zone recommend booking online as the easiest and most convenient method of booking. Supporters will also be able to view a Wembley seating plan online and choose which block they would like to sit in.

**Disabled** – Ambulant disabled customers and customers requiring wheelchair bay tickets must call Ticket Zone on 0844 248 1123 and select the appropriate option (calls cost 7p per min plus standard network charges, mobile rates may vary).

## **WHEN TO BUY**

Tickets will be available on general sale to all supporters from **12pm Friday 18<sup>th</sup> May**

Ticket purchases are limited to 8 per transaction.

## **IMPORTANT INFORMATION**

Should you have any problems buying tickets online with Ticket Zone please call 0844 248 1123.

**Family Area** – Wembley Stadium have designated 1000 seats in Blocks 105 to 108 in the East side of the Stadium as a Family Area for Exeter City supporters. Tickets in this area are only available to fans that are purchasing 16 and under tickets at a ratio of no more than one adult for one child, at a maximum of four children for every adult ticket.

Supporters wishing to sit in the Family Area should indicate to Ticket Zone when booking via the telephone, or select these sections when booking online.

**Singing Section** – Blocks 111 and 112 have been designated ‘Singing Sections’. Supporters wishing to sit in a Singing Section should indicate to Ticket Zone when booking via the telephone, or select these sections when booking online. Please note, this will not be for families etc.

**Group Bookings** – Group Bookings are available for tickets purchases of 9+ via Ticket Zone on 0844 248 1123. Group purchases will be dispatched Special Next Day Delivery for a fee of £7.50 per order. Please note that the booker information and seat details for any group booking for 9 or more tickets are passed to the EFL, as dictated by the EFL rules.

**Booking Fees** – There is a £2.25 per ticket booking fee for every ticket sold online or over the phone.

**Postage** - £1.95 per booking.

**16 Years and Under** – All children must be accompanied by a responsible adult.

**TicketZone Opening Times** – 24hours a day online, or via the telephone as follows:

Mon to Fri – 9am till 6pm (*Customer Services 9am – 5pm*)

Sat – 9am till 4pm / Sun – 9.30am till 4pm

**Ground Regulations & Conditions of Issue Apply** – <https://www.efl.com/-more/governance/efl-rules--regulations/ticketconditions/>

**Crowd Flags and Musical Instruments** – Any supporters wishing to take large flags or musical instruments to Wembley Stadium must obtain permission. Please contact [reception@ecfc.co.uk](mailto:reception@ecfc.co.uk) to request permission. Anyone wishing to gain entry to Wembley Stadium carrying flags or musical instruments without prior permission will not be permitted to enter with them.

**Coach Travel** – Coach tickets are available via Berrys Coaches. To book, supporters should visit [www.berryscoaches.co.uk](http://www.berryscoaches.co.uk) or call 01823 331 356. Return travel costs £40. Multiple pick up points are available (including usual Grecian Travel collection points)

**Car Parking** – Parking for supporters and supporters coaches can be purchased via [www.wembleyofficialparking.com](http://www.wembleyofficialparking.com) or 0208 903 6966. Coach parking is charged at £65.00 per coach and car parking is charged at £30.00 per car.

**No Resale of Tickets** – It is an offence under Section 166 of the Criminal Justice and Public Order Act 1994, for any unauthorised person to sell tickets.